



Position Title: Kayak Technician (Part-Time)

Accountability: Kayak Techs report to the Engagement Manager

Pay Rate: \$12/hr

About the Catawba Riverkeeper Foundation (Catawba Riverkeeper):

Catawba Riverkeeper was founded in 1997 as the 21st waterkeeper organization in the US. Now part of an international movement that boasts over 400 local organizations, we preserve and protect the waters of the Catawba-Wateree River Basin for generations to come. Our 5,000 square mile river basin includes over 8,900 miles of waterways.

We accomplish our mission in two primary ways:

- Through a wide range of public facing [EXPERIENCES](#), we educate guests of the importance of our natural resources and engage the public on how they can make a positive impact and we on the water quality in our region.
- Through ongoing environmental efforts, we [PROTECT](#) our river basin via enforcement resources, scientific fieldwork, and citizen action.

Catawba Riverkeeper is a community focused organization supported by more than 5,800 members and volunteers located throughout a 26-county river basin that dedicates time, talent, and treasure to ensuring the protection of our collective river basin. Our professional staff of 10 and volunteer board of 16 guide the work of this passionate group of people.

Responsibilities and Day to Day Duties: Kayak Techs are responsible for various hands-on aspects of the Catawba Riverkeeper's kayak rental experiences. These responsibilities include but are not limited to delivering first class customer service, ensuring the proper collection of paperwork and payment, instructing, and educating guests on proper use of gear and basic water safety, assist in river launches/retrievals, loading and unloaded boats and gear.

Kayak Techs are also responsible for maintaining and cleaning equipment and gear, maintaining accurate rental counts and general kayak rental opening and closing duties.

Qualifications:

- CPR/AED/First Aid Certified
 - Catawba Riverkeeper hosts discounted CPR/AED/First Aid courses for employees
- Comfortable communicating and speaking to a wide range of guest
- Knowledgeable, confident and passionate about educating, entertaining and sharing the work and mission of the Catawba Riverkeeper organization to our guests
- Ability to “read the room” and adapt conversation and instruction appropriately
- Ability to maintain an organized, and detailed workflow with changing variables
- Ability to make quick and authoritative decisions and remain calm in potentially tense and/or chaotic situations
- Comfortable multi-tasking and working in a team environment

Requirements:

- Must be a team player willing to step into a variety of roles within the organization
- Must be willing to work nights and weekends as needed as shifts primarily occur on Saturdays and Sundays
- Must be willing to work seasonally as shifts primarily occur between May and Sept
- Must be willing to work in an outdoor setting under various weather conditions
- Must maintain a valid driver’s license at all times
- Must be able to lift at least 50 pounds with frequency throughout the day