



Position Title: Boathouse Outfitter Staff (Part-Time/Seasonal)

Accountability: The Boathouse Outfitter Staff will report to the Retail Manager

Pay Rate: \$10/hr+ Tips. 10-15 hours per week + special events

About the Catawba Riverkeeper Foundation (Catawba Riverkeeper):

Catawba Riverkeeper was founded in 1997 as the 21st waterkeeper organization in the US. Now part of an international movement that boasts over 400 local organizations, we preserve and protect the waters of the Catawba-Wateree River Basin for generations to come. Our 5,000 square mile river basin includes over 8,900 miles of waterways.

We accomplish our mission in two primary ways:

- Through a wide range of public facing [EXPERIENCES](#), we educate guests of the importance of our natural resources and engage the public on how they can make a positive impact on the water quality in our region.
- Through ongoing environmental efforts, we [PROTECT](#) our river basin via enforcement resources, scientific fieldwork, and citizen action.

Catawba Riverkeeper is a community focused organization supported by more than 5,800 members and volunteers located throughout a 26-county river basin that dedicates time, talent, and treasure to ensuring the protection of our collective river basin. Our professional staff of 10 and volunteer board of 17 guide the work of this passionate group of people.

About the Boathouse:

The Boathouse is Catawba Riverkeeper's kayak rental headquarters, outfitter store, and watering hole located along the South Fork River Trail and Kayak Launch in McAdenville, NC. Visitors can enjoy a local craft beer and snack after a paddle, hike, or bike ride. Paddlers can launch their own boats, rent kayaks/canoes/SUPs from Catawba Riverkeeper, or meet up for Half Day Guided Tours of the South Fork River from The Boathouse. The Boathouse is also the home of Jam at the Dam, our live music event series. The Boathouse is open weekends April – October. Proceeds from The Boathouse directly support Catawba Riverkeeper's mission to preserve, protect, and restore local water quality

Responsibilities: The Boathouse Outfitter Staff members are responsible for a variety of public facing and frontline tasks within the retail and operational support areas of the Catawba Riverkeeper organization. Outfitter Staff will assist the Outfitter Lead with retail sales, alcohol sales, and kayak rentals. This includes cleaning, restocking, bussing tables, and preparing alcoholic drinks (if over 21) or distributing drinks (if under 21). Outfitter Staff will assist the kayak tech as needed to streamline the kayak rental process. Outfitter staff will organize and restock retail items and assist the Outfitter Lead with pertinent inventory related duties. This role will also involve cross-training and occasional opportunities for barback shifts at the River Room.

Day to Day Duties:

- Provide a welcoming, friendly, and inclusive experience for all guests, participants, and other staff members.
- Provide quick and easy Point of Sale transactions for our guests and participants.
- Develop and maintain pertinent industry knowledge in both kayak rentals and beer sales to assist our guests with their experience.
- Effectively execute opening and closing duties as assigned.
- Other duties as assigned by the Supervisor and/or Executive Director.

Qualifications:

- Must be 18 years of age or older (this position will be responsible for selling, handling, and serving alcoholic beverages).
- Organized and attentive with strong customer service skills.
- Must be a team player willing to be flexible and step into a variety of roles within the organization.
- Available to work nights, weekends, and occasional holidays as shifts primarily occur on Fridays, Saturdays and Sundays.
- Must be willing to work seasonally as shifts primarily occur April through October.
- Must maintain a valid driver's license and/or have reliable transportation
- Must be able to lift at least 50 pounds.
- CPR/AED/First Aid Certification is preferred.
- Provide proof of COVID-19 vaccination, or weekly negative test results to protect yourself, staff, and guests from exposure.
- Must be willing to wear a mask when indoors with another staff member or guest. This policy reflects current recommendations by the CDC and is subject to change.

How to Apply:

Applicants should email their resume and cover letter to the Retail Manager Tim Bettencourt at retail@catawbariverkeeper.org. Interviews will be conducted on a rolling basis as applications are received.

